



Work: 639-480-6683
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Prior to Moving Day

- 1. How to Save Money** - The more prepared you are the more efficient we can be and the quicker the job can be completed.
 - 1.1. Pack everything into uniform sized boxes with lids and mark them with the destination room. Open boxes or boxes with bulging items make it difficult to efficiently stack and move your items.
 - 1.2. Disassemble your furniture before we arrive.
 - 1.3. Stay close to the action and be as clear as possible with your directions to our team.
 - 1.4. Move delicate items in your car prior to our arrival.

- 2. Parking Arrangements**
 - 2.1. In most cases we require 40 feet to park the truck. If there are permits or reserved parking required for the moving truck(s), you will need to arrange and pay for parking arrangements.
 - 2.2. If there is nowhere to park at the time of mover's arrival, billing will include time spent searching for parking.

- 3. Driveways, Pathways and Access**
 - 3.1. Less Stress Moving Solutions will not drive our truck off the street surface or on very steep surfaces unless approved by the property owner and safe to do so. If you do not own the property, we require permission from the property manager. Less Stress Moving Solutions is not responsible for any damage to your driveway, lawn, trees, ect.
 - 3.2. Please ensure your walkways are clear of mud, snow, loose gravel, and any other debris that may pose a hazard for our team or moving equipment.

- 4. Elevators**
 - 4.1. If you have an elevator in your building, you will need to make arrangements with your property manager to book the elevator and communicate and restrictions to us.

- 5. Things with Shelves and Drawers**
 - 5.1. Please empty all items on shelves and in drawers. Navigating through challenging obstacles, like a winding staircase, may require us to flip the furniture on its side or upside-down to get it through. We also don't want to lose or break anything left in the drawers.

- 6. Electrical and Plumbing Connection & Dis-connection**
 - 6.1. Any items that hold water should be drained prior to the move.
 - 6.2. Less Stress Moving Solutions movers are not licensed plumbers or electricians. We cannot disconnect, disassemble, or re-assemble any water, electrical, or gas lines from any appliance or item. We will connect washer/dryer but any assistance we give is as a courtesy only, any lines should be checked by a licensed professional.

- 7. Removal of Doors/Casings**
 - 7.1 If the pick-up or drop-off site is not owned by the customer, and doors, strike plates, hardware or casings need to be removed to get an item into the property, either the property manager or the customer will be responsible for removal and re-installation.