



Work: 639-480-6683
Email: info@lessstressmoving.ca
Website: www.lessstressmoving.ca

DAMAGE POLICY

1. Unsafe/Unique Moving Circumstances

- 1.1. We are often asked to perform tasks that border on the impossible. Less Stress Moving Solutions will not be responsible for damage caused by non-routine moving including but not limited to, standing pieces on end, sharp turns, overcrowded work areas, difficult stairways, snags and sharp edges in work areas and doorways, handing over balconies, railings, etc., tight squeezes, and damage caused by weather.
- 1.2. Our crew will do their best, but we cannot be held responsible if an item does not fit in or out of the pick-up and drop off locations. Less Stress Moving Solutions will not be responsible for damage because of moving an item through a tight space.
- 1.3. Less Stress Moving Solutions is not responsible for any direct or indirect damage to items or surroundings, because of a specific customer request.
- 1.4. You will be asked to sign a waiver if we agree to attempt a move that we deem risky and has the potential to damage items or property.